

Driving sustainable recycling solutions

Who We Are

Ecycle Solutions specialises in the collection and recycling of both e-waste and expanded polystyrene (EPS), providing nationwide service across Australia.

As a wholly-owned subsidiary of the **QLS Group**, Australia's leading supplier of oversized electrical appliances for the retail and consumer market, we have a competitive advantage, especially when it comes

to serving regional and remote areas, where a reverse logistics approach allows us to reach locations that many others cannot.

Since 2012, Ecycle Solutions has operated as a Co-Regulator under the **National Television and Computer Recycling Scheme** (NTCRS), which is regulated by the Department of Climate Change, Energy, the Environment and Water (DCCEEW).

Our commitment to compliance is absolute—we meet our volume targets year after year and maintain **100% adherence** to regulatory standards.

With an extensive network of recyclers and over **300 drop-off locations** across Australia, Ecycle Solutions provide an accessible, environmentally sustainable recycling solutions, resulting in **45,600 tonnes** of reusable e-waste materials being repurposed into finished goods, and the recycling of enough EPS to fill the Sydney Cricket Ground.



What we do

Ecycle Solutions delivers tailored, end-to-end recycling services for e-waste and expanded polystyrene (EPS) across Australia.

We provide a national, fully compliant solution that supports both businesses and households in meeting their environmental responsibilities—conveniently and cost-effectively.

We work in partnership with government, industry, and leading retailers to ensure the responsible collection and processing of e-waste. Our long-standing compliance record and commitment to best practice recycling sets us apart in the industry.

Backed by the QLS Group—Australia's leading provider of oversized appliance logistics—we harness a powerful reverse logistics network to reach even the most remote communities.

This integrated model allows us to optimise collection routes, minimise waste, and reduce costs, all while delivering exceptional service and environmental outcomes.

Ecycle Solutions is committed to closing the loop with convenient, affordable recycling solutions that recover valuable materials, reduce landfill, and help create a more sustainable future.



We are passionate about making a positive environmental impact. With a national presence, strong logistics capabilities, and a focus on sustainability, we help Australians recycle more and reduce the harmful effects of waste on our planet.

Key features



Comprehensive FREE Recycling Service

Ecycle Solutions offers a free recycling service for end-of-life televisions, printers, and computers as part of the NTCRS, alongside specialised recycling of 100% white, clean, non-contaminated EPS.



Accessible Recycling

Through partnerships with major electrical retailers, we provide convenient drop-off points for customers, ensuring their e-waste is ethically recycled and valuable materials are recovered for reuse.



Support for Social Enterprises

Ecycle Solutions collaborates with a network of small to medium-sized e-waste recyclers—some of which operate as social enterprises. By supporting these partnerships, we help foster sustainable e-waste collection practices and contribute to positive social outcomes wherever possible.

EPS Recycling

At Ecycle Solutions, we are proud to be Australia's largest recycler of expanded polystyrene (EPS). With EPS waste becoming a growing concern for many businesses, reducing the amount heading to landfill is now a priority.

Our collection program offers a simple yet sustainable solution for EPS waste removal and recycling, designed to make the process as seamless as possible so businesses can focus on what they do best—without worrying about whether they're recycling correctly.

EPS, though lightweight, takes up a significant amount of space in general waste bins, often leading to hidden disposal costs. By working with Ecycle Solutions, businesses can not only reduce their environmental footprint but also realise long-term cost savings. For those with large volumes of EPS waste, we provide tailored solutions that make recycling easy and efficient. Even if your business is already processing EPS, we'll collect it and offer competitive market rates.



Our Melbourne, Sydney, Perth and Brisbane facilities are equipped with **'hot melt' extrusion technology**, which compresses 100% clean, non-contaminated EPS waste into a reusable commodity. This material is then used to manufacture products such as picture frames, skirting boards, outdoor furniture, and decking.

By converting this waste into valuable products, we not only support businesses but also contribute to a circular economy.

Ecycle Solutions remains committed to leading the charge in EPS recycling, helping businesses recycle with minimal effort and maximum benefit.



95,550m³

EPS recycled in 2023/24

Enough recycled EPS to fill the Sydney Cricket Ground



Advanced Recycling Technology

Our EPS recycling operations use advanced systems designed for consistency and sustainability, transforming recovered material into durable, high-quality products such as reusable pallets, synthetic timber, and construction components. This ensures EPS waste is not only diverted from landfill but given a second life in practical, long-lasting applications.



Comprehensive Collection Program

Ecycle Solutions offers a simple and sustainable solution for EPS waste removal and recycling, designed to minimise effort for businesses while ensuring they recycle correctly.



Significant Impact

In the 2023/24 period, we recycled over 95,500 cubic metres of EPS—demonstrating our commitment to reducing landfill waste and turning used materials into new, practical products, all while helping businesses achieve long-term cost savings.

E-waste Recycling

With the rapid advancement of technology, many electronic items become obsolete or unwanted quickly, making electronic or electrical devices (e-waste) one of the fastest-growing waste streams globally.

Ecycle Solutions provides free access to a responsible e-waste recycling solution, helping Australians dispose of their electronics the right way. By placing end-of-life e-waste in our dedicated recycling cages—located at participating electrical retailers across the country—individuals and small businesses can recycle all brands, makes, and models of televisions, computers, and printers covered under the NTCRS.



Extensive National Network

Ecycle Solutions offers one of Australia's most extensive e-waste recycling networks, making it easy to access convenient drop-off points nationwide—including in regional and remote areas.

High Recovery Rate

We specialise in recycling more than 90% of materials from end-of-life e-waste, effectively transforming waste into reusable resources and reducing environmental impact.

Environmental Protection

Recycling as per AS/NZS 5377:2013 recycling processes not only recovers valuable materials like metals and plastics but also safely manages hazardous substances such as mercury and lead, significantly reducing environmental harm.

What can be recycled under the NTCRS



Flat-screen Televisions



Televisions



Hard Drives



Computers



Laptops



Scanners



Printers



Webcams



Keyboards



Mouse



A Full Circle Solution



Ecycle Solutions is a proud subsidiary of the QLS Group, a national leader in oversized electrical appliance logistics and recycling.

The QLS Group comprises of two core operations:

QLS Logistics

Responsible for the for the distribution, warehousing and delivery of oversized or bulky electrical appliances to retailers and consumers across Australia.

Ecycle Solutions

Focused on the responsible recycling of end-of-life electronics and expandable polystyrene.

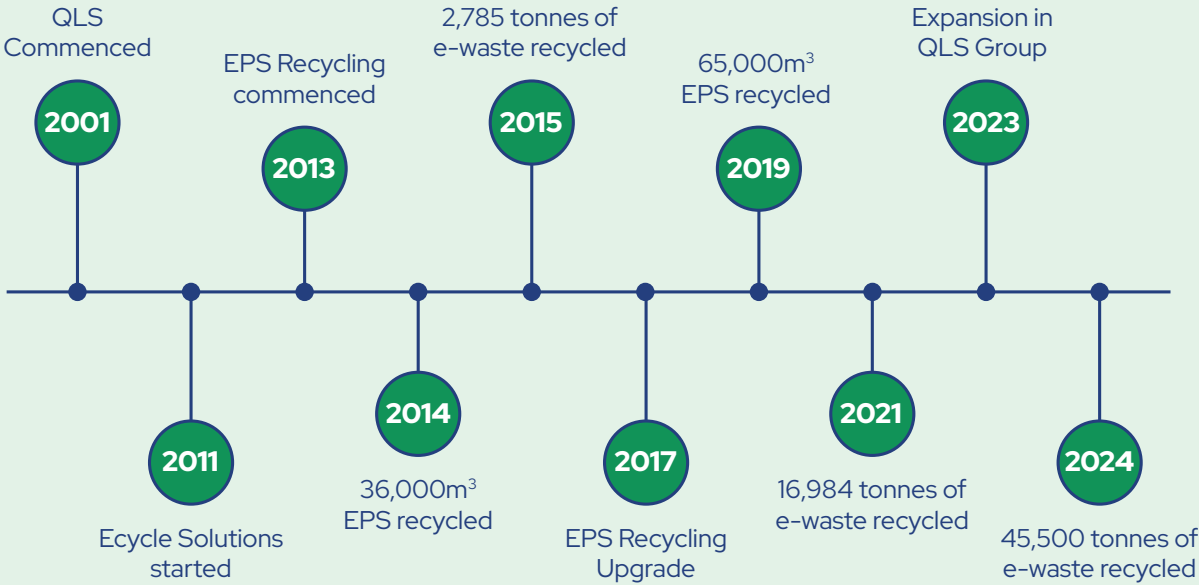
Together, these operations provide a complete product lifecycle solution—from collection through to final recovery and reuse.

Each year, QLS Logistics delivers more than 4 million appliances, including 1.4 million televisions—representing 65% of the Australian television market.

Once these products reach the end of their useful life, Ecycle Solutions provides a trusted recycling service, ensuring they are collected and processed responsibly.

As part of the QLS Group, Ecycle Solutions plays a critical role in closing the loop, helping manufacturers, retailers, and Australian households meet their environmental and compliance goals.

Milestones in Sustainability



End-to-End Service Offerings



QLS Logistics

National delivery solutions for oversized electrical goods, specialising in reliable, tailored services to retailers and consumers Australia-wide.



QLS Warehousing

Secure, scalable warehousing for large, bulky appliances—ensuring efficient storage, stock management, and smooth supply chain transitions.



QLS Collect

Fast, reliable removal of unwanted or end-of-life appliances—providing a seamless and sustainable collection service from homes and stores.



QLS Distribution

Coordinated national distribution networks that connect manufacturers to major retail chains with speed, efficiency, and complete visibility.



Ecycle Solutions

Nationwide e-waste and EPS recycling, delivering trusted collection and material recovery services that support responsible disposal and give waste a second life.

Sustainability Goals

At Ecycle Solutions, sustainability is a shared commitment driven by our community, partners, recyclers, and dedicated team. By working together, we protect the environment and create social and economic value through responsible recycling. These efforts form the foundation of our mission to build a more sustainable and responsible future for all.

Partnerships

We partner with Australia's top electrical retailers and customers to close the loop on unwanted waste and drive a more sustainable future.

Community

We collaborate closely with our supported workers, providing them with meaningful employment opportunities that empower them.

Recyclers

Hand-in-hand with our recycling partners, we help them expand their businesses while jointly advancing our shared commitment to improving the environment.

Staff

Our dedicated staff play a crucial role in driving our sustainability goals, ensuring that every step of our recycling process contributes to a cleaner, more sustainable future.

We Can't Do This Alone

Effectively recycling e-waste and EPS is a collaborative effort that goes beyond the capacity of any single organisation. We rely on the active participation of local communities, businesses, and households to make an impact. Without your involvement—whether it's responsibly disposing of your e-waste—we wouldn't be able to divert these materials from landfill and reintroduce them into the supply chain. Your commitment to recycling plays a critical role in reducing environmental harm and promoting sustainable resource use.

Our Network of Recyclers

Behind the scenes, our extensive network of professional recyclers forms the backbone of this initiative. These partnerships allow us to efficiently collect, process, and recycle vast amounts of e-waste nationwide. From local collection points to specialised facilities that extract valuable materials, this network ensures that the recycling process is not only environmentally sound but also meets industry standards. Our partners help us maintain a closed-loop system where materials can be recovered and reused, reducing the need for virgin resources.

Together we're building
a more sustainable &
responsible future for all.





ecyclesolutions.net.au

1300 432 925



Ecycle Solutions operates nationwide, providing comprehensive recycling solutions for e-waste and expanded polystyrene across Australia. Whether you're looking for free drop-off locations at participating retailers or large-scale collection services, we have the infrastructure and expertise to meet your needs.

To learn more about our services, visit our website or reach out to us directly on 1300 432 925.

We're here to make recycling simple and sustainable.

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